

## 20-YEAR NON-PRORATED WARRANTY

### SCOPE

07-01-2025

The 20-year non-prorated warranty covers the entire system from end caps, gutter connectors, downspouts and all accessories. In accordance with the conditions stated herein Nordic hereby guarantees that the factory color coated gutter system Lindab Rainline™ will not rust through because of manufacturing or material defects.

During the warranty period, Nordic Steel Gutters guarantees that the gutter system will not suffer rust-through which may cause leakages. Nordic Steel Gutters also guarantees that the coating will not flake or otherwise fragment or display abnormal color change during the warranty period. Abnormal color change is defined as more than 8 deltaE units over 5 years, 16 deltaE units over 10 years and 20 deltaE units over 15 years respectively (Cielab). Measurements of the color must be carried out on a cleaned surface.

The warranty period starts from the date of delivery to Nordic Steel Gutters customer and is valid in accordance with the table below.

Table 1

Paint system	Warranty for the color (aesthetical) Corrosivity class*		Warranty for rust-through (technical) Corrosivity class*	
	C1-C3	C4	C1-C3	C4
High Build Polyester GreenCoat	20 years	10 years	20 years	10 years

\*See table 2 below

Table 2

Corrosivity classes according to ISO 12944-2 with environmental examples

Corrosivity class	Environmental corrosivity	Examples of typical environments (informative)	
		Outdoors	Indoors
C1	Very low	-	Heated spaces with dry air and insignificant amounts of pollutants, for example offices, stores, schools and hotels.
C2	Low	Atmospheres with low levels of pollution. Rural areas	Non-heated areas with fluctuating temperature and humidity. Low frequency of moisture condensation and low content of impurities, such as sports halls and warehouses.
C3	Moderate	Atmospheres with some salt or moderate air pollution. Urban and light industrial areas. Areas with some influence from the coast.	Areas with moderate humidity and a certain amount of air pollution from production processes, such as breweries, dairies and laundries.
C4	High	Atmospheres with a moderate amount of salt or significant amounts of air pollution. Industrial and coastal areas.	Areas with high humidity and elevated levels of air pollution from production processes, such as chemical plants, swimming pools and shipyards
C5-I	Very high (Industrial)	Industrial areas with high humidity and aggressive atmosphere.	Areas with almost permanent condensation and elevated levels of air pollution.
C5-M	Very high (Maritime)	Coastal and offshore areas with high salinity.	Areas with almost permanent condensation and elevated levels of air pollution.



## CONDITIONS

The warranty is not valid:

- A. For surfaces having been painted on top of the pre-existing coating with other paint. (F. excluded)
- B. For edge corrosion on cut edges.
- C. In particular, corrosive or aggressive environments (i.e. in corrosivity class C5) where for example corrosive chemicals are present in the air, in fumes or in smoke, where condensation, ashes, cement dust or droppings from animals can impact the surface.
- D. If the pitch of the gutter is less than 1"/32' or if stone granules have been accumulated in the gutter from a mounted roof product.
- E. If the product and its coating have been damaged chemically or mechanically.
- F. If the installation work has damaged the coating and has not been rectified by touch-up paint by the contractor or the property owner.
- G. If the material is not kept dry or is used or stored in contact with, or near, corrosive materials.
- H. If the material has been exposed to contact with copper or discharge of fluid from copper pipes.
- I. If accumulations of dirt or other deposits and rain sheltered areas have not been inspected and cleaned annually.
- J. If annual inspection or maintenance has not been carried out in a professional way.
- K. If the material has had contact with wet concrete or plaster, wet wood or soil.
- L. If the material has been exposed to constant moist due to poor installation or poor cleaning.
- M. If installation and maintenance have not been carried out in a professional way and according to currently applicable instructions.
- N. If the material has been stored or handled in an improper way for example if the material has not been exposed to free airflow or if the material has been exposed to large variations in temperature (both indoors and outdoors),
- O. If the claim has not been made in writing to Nordic Steel Gutters within three (3) months from the day the defect was noticed or should have been noticed.
- P. If the products have not been installed within 6 months after the original invoice date from Nordic Steel Gutters.

## NOTIFICATION

A claim shall be notified in writing to Nordic Steel Gutters no later than three (3) months from the day the defect was noticed or should have been noticed. The material must be identified with an order number and a copy of the invoice or other purchase document for the material must be presented.

Nordic Steel Gutters, or a representative thereof, shall have the right to inspect the installed material on site.

## COMPENSATION

In case of an approved claim according to this warranty, Nordic Steel Gutters shall, at its own discretion, compensate for the costs, fully or partially dependent on the age of the material, for either repainting of the defective material or delivery of new material. In case of products being rusted through which may cause leakage, defective material shall be replaced. The warranty period is not prolonged for replaced or repainted material. It applies for the remainder of the original warranty period.

The liability of Nordic Steel Gutters will take into consideration that the system has served its purpose for several years and to the remaining lifetime. Nordic Steel Gutters applies the guidelines below. Repainting below refers to the total costs of repainting and new products refer to the costs for the material only of new Nordic Steel Gutters<sup>sm</sup> products. Installation is not included under this warranty.

Time years*	Repainting compensation %	New products compensation %
0-3	100	100
4-7	60	100
8-10	40	100
11-20	40	100

\*Provided that the time is covered by the warranty period according to table 1.

With the exception for defects and remedies as stated above in this warranty, Nordic Steel Gutters shall in no event be liable for any other defects and the buyer shall not be entitled to make any other claims. This applies to each cost or loss that any defect may cause including but not limited to cost for work associated with replacement of the material, as well as loss of production, loss of profit and other direct or indirect costs.